



LIMITED LIFETIME WARRANTY

As a direct manufacturer, Highland Cabinetry Colorado “HCC” is confident in the cabinets we sell. We stand behind our products and offer a one-of-a-kind Limited Lifetime Warranty. 1st Year immediate claim processing. 2 years + will have a 6-12 weeks lead time for processing. **Proof of Purchase AND a Warranty Claim Form must be presented to begin the warranty claim process.** If you have a warranty claim, please contact Highland Cabinetry CO at 303-576-6677 and fill out the Warranty Claim Form with a detailed description and pictures of the defects or damage you are experiencing with our products. Email it all to warranty@highlandcabinetryco.com and upon receiving your email we will let you know our decision to repair or replace the defective product. **DO NOT PROCEED TO THE NEXT STEP WITHOUT THE PRIOR WRITTEN CONSENT OF HIGHLAND CABINETRY COLORADO.** HCC will be responsible for all shipping and handling fees if a valid claim is approved. Return of defective product IS required for a replacement to be issued, at the customer’s expense.

For a period of ONE YEAR from the original purchase date, HCC warrants to the original purchaser that cabinetry, door hinges, and drawer glides will be free from defects in material and workmanship under normal use and service. We will process these 1st year claims as promptly as possible. This warranty is not transferable and only applicable to product used for single family owner occupied residential purposes. This warranty does not cover normal wear and tear, damage or defects caused by accidents, misused or abused items, mishandled or improperly installed items, improperly stored items, customized or modified items, or items that are subject to extreme temperature or moisture level.

Upon entering the 2nd year, this warranty is extended to a Lifetime Warranty and all warranty claims processes will remain in effect. Proof of Purchase required. Please allow a 6-12 week lead time for processing these claims. These processing times for HCC warrants to the original purchaser that cabinetry, door hinges, and drawer glides will be free from defects in material and workmanship under normal use and service.

THIS LIMITED WARRANTY IS SUBJECT TO ALL LIMITATIONS, EXCLUSIONS, DISCLAIMERS, APPROVAL, AND PROCEDURES.

